

North Northamptonshire Health and Wellbeing Board

6th September 2022

Report Title	Community Engagement Framework and Engagement and Project One: ICP Strategy
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List of Appendices

Appendix A – Integrated Care Northamptonshire Community Engagement Framework

1. Purpose of Report

- 1.1 To offer assurance regarding the development and delivery of the Integrated Care Board's (ICB) Draft Community Engagement Framework. This underlines the health and care's system's commitment to working with people and communities and how the approaches within it will assist in the creation of the Integrated Care Partnership (ICP) Strategy and ICB Forward Plan.

2. Executive Summary

- 2.1 Every Integrated Care System (ICS) is required to produce a strategy and approach for how it will work with people and communities.
- 2.2 In Northamptonshire it was agreed that this 'framework' of approach should be co-designed with key colleagues, practitioners, VSCFE and community representatives. This co-design process took place earlier this year.
- 2.3 The Community Engagement Framework in Appendix 1 is the result of this work, articulating the ICB's ambition, vision and values for working with people and communities, our shared themes for working together and which priority projects will take place in Y1 and 2. Critically the approaches co-designed for Project One – Listening and working together to inform our strategic plans – is being used in the creation of the ICP Strategy and ICB Forward Plan.

3. Recommendations

- 3.1 Note the Integrated Care Board's Draft Community Engagement Framework (Appendix 1).
- 3.2 Be assured that through having this shared Framework for working it, will more robustly enable the voice of people and communities to help form and shape our work together across Integrated Care Northamptonshire (ICN) and inform both the ICP Strategy and ICB Forward Plan.
- 3.3 Support the ongoing development of the Framework and its priority programmes to ensure they embed across health and care.

4. Report Background

- 4.1 As part of the ICB's obligations and its Readiness to Operate statement, each ICS needed to produce a **strategy/approach for working with people and communities**.
- 4.2 This approach had to take into consideration the [NHS guidelines/10 principles for working with people and communities](#). These were published in July 2022.
- 4.3 These 10 principles were subject to recent additional public consultation and formed the starting point for the creation of the Framework at Appendix 1. While we are assured they align with our co-produced Draft, the outcomes of the consultation will be considered in our finalisation of the draft Framework
- 4.4 The draft framework, themes and projects within it were approved by the ICB in June 2022. Now in Phase 2, we are taking the draft through a 'Routes to Action' process to embed and align with emerging Collaborative and Place based ways of working. The final version of the document will be taken to ICB Board for assurance.

5. Issues and Choices

- 5.1 As stated in 2.2 in Northamptonshire it was agreed to co-produce the required Community Engagement Framework.
- 5.2 This activity was undertaken through Spring and early Summer with an independent partner – Traverse, a provider endorsed by NHSE Patient and Public Involvement Team (NHSE PPI)
- 5.3 Traverse is also additionally engaged by NHSE PPI to undertake a quality review of the engagement strategies for all 42 health systems in the county.
- 5.4 Following this process of co-production – which is outlined in the framework – the draft strategy was developed with a number of aims:
 - 5.4.1 Set a specific ambition, vision and values for working together with people and communities as co-produced through the process.

- 5.4.2 Define our early priority projects to support the delivery of the national four priorities of ICSs.
- 5.4.3 Develop framework themes and an action plan for embedding the priorities and principles for working together.
- 5.4.4 Outline how we understand our impact, continue to listen and learn.
- 5.5 The first priority project is 'listening and working together to inform our strategy plans.' The creation of the ICP Strategy and ICB Forward Plan represent the ideal opportunities to bring the framework to life.
- 5.6 Key ICB colleagues and the chair have been sighted on this approach which has now commenced to ensure community engagement is embedded into the creation of our strategic plans.
- 5.7 Through a phased programme of collective work we are taking a three-pronged approach to bring the voice of people and communities into our strategic plans as above and we ask;
- What does the data say?
 - What do people say?
 - Can anything be done?
- 5.8 The approach recognises that communities are complex as is the scope and pace for creating our plans. It aims to acknowledge that different segments of our population may have very diverse 'wants' and 'needs' and that those who need the most may be the least likely to articulate their view on the 'hows'.
- 5.9 Therefore our approach takes into account what we already know and have heard, will delve deeper where we see gaps and align our focus with identified priority areas.
- 5.10 This work involves:
- **Phase One: Research** Developing thematic and gap analysis insights report(s) to understand what it is our patients and communities want from their health and care.
 - **Phase Two: Inform** Using our research, bring together key colleagues to sight, inform further and incorporate findings into their planning e.g. LAPs, Strategic groups, key ICB Boards
 - **Phase Three: Involve** Collaborate to support ICN wide 'public conversations' to inform the ICP strategy and feed into ICB plan development
 - **Phase Four: Engage** On the ICB Joint Plan with H&WBBs, wider stakeholders and interested members of the public

- **Phase Five: Embed and review** Use Community Engagement Framework to work towards a longer-term goal of embedded co-production across all our activity.

6. Implications (including financial implications)

6.1 Resources and Financial

Work is underway to scope out any resource and financial implications for the delivery of this work. Where possible existing resource will be utilised to enable delivery.

6.2 Legal N/A

6.3 Risk N/A

6.4 Consultation N/A

6.5 Consideration by Scrutiny N/A

6.6 Climate Impact N/A

6.7 Community Impact

A focus on community Impact is inherent in the Framework, particularly the vision, values and ambitions